

Quality Policy

We are committed to placing our customers at the center of our business, complying with all applicable legal and regulatory requirements, and fulfilling customer requirements. Through this commitment, we provide safe, reliable, and high-quality products and services in accordance with the following quality policy.

1. Improve customer satisfaction

We will enhance customer satisfaction by continuously improving all aspects of our products and services, including the provision of information related to product safety and environmental impact, quality, cost, and delivery time.

2. Continual improvement

We will continually improve the effectiveness of our quality management system to enhance operational excellence and sustainable growth.

3. Company-wide activities

All employees are expected to actively contribute to the continuous improvement of product and operational quality in their respective roles.

**Formulated on April 1, 2022
Revised on January 1, 2026
Director of Chiba Plant
ENEOS Materials Corporation**